

Regional Capability

About Us

First Aurora is a leading provider of business technology solutions in Asia Pacific since 2004. First Aurora can provide complete office IT solutions including structured cabling, telephone, audio visual and security access control systems for commercial offices, meeting rooms, dealing rooms, call centres, data centres, hotels and educational institutions. To ensure your office relocation or expansion runs smoothly, First Aurora can help you plan, design and install all your office IT needs.

Regional Clients

We support a number of clients as a single point of contact for the region. Some regional clients include:-

- Apple – Vietnam, Singapore, NZ, Australia, Indonesia
- Uber – Indonesia, Singapore, Malaysia, Vietnam, Thailand, Myanmar, Hong Kong, NZ, Australia
- Regus – Australia, NZ, Indonesia, Brunei, Hong Kong, Malaysia, Singapore, Vietnam, Thailand, China
- Allied World Assurance – Singapore and Hong Kong
- Nielsen – India, China, Japan, Myanmar, Vietnam, Philippines.

Local Invoicing

We can provide local invoicing through our First Aurora offices in Hong Kong, Singapore, Malaysia, New Zealand and Australia. We can also provide local billing through our partners in Vietnam, Indonesia, Thailand, China and Myanmar.

Account Management

You will be appointed with a single point of contact for account management matters. This saves a lot of time managing the procurement process of each project, invoicing requirements etc

Project Management

You will be appointed with a single project manager or additional project managers (if needed) that will manage all your projects and provide the same project documentation format for every project. This saves a large amount of time discussing your corporate standards, install expectations, documentation requirements etc.

Project Delivery

We work with the same partners across the region to supply labour and materials under the direct supervision and management of First Aurora project managers.

